

UGAWATCH

UgaWATCH Privacy Policy

We take your privacy rights very seriously. To be as transparent with you as possible we have created this privacy statement so that you know how we collect data, use, communicate, disclose and make use of personal data.

At **ugawatch** we believe in the importance of looking after your information and ensuring you have maximum control over it.

- Only you will be able to view your information & we restrict access on our end.

If at any time you are concerned or have questions about how we might be handling your data, please reach out to our Data Protection Officer at info@Ugawatch.com

Ugawatch (“Ugawatch”, “We”, “Us”, “TM” and “Our”) remain fully committed to the protection of your privacy at all times. The information contained in this policy has been published to inform you of the way in which any Personal Data (as defined below) you provide us with or we collect from you will be used. Please read this information carefully in order to fully understand how we treat such Personal Data.

We will collect, store, use and disclose Personal Data in accordance with all applicable laws relating to the protection of Personal Data, including government regulations, as amended or superseded from time to time, and any national implementing legislation (“Data Protection Laws”).

For the purpose of Data Protection Laws, in relation to any Personal Data you or any Users submit to our platform, you will be the data controller and we will be a data processor of such Personal Data.

PERSONAL DATA WE MAY OBTAIN FROM YOU

“Personal Data” means any information relating to an identified or identifiable natural person; an identifiable person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, an online identifier or to one or more factors

specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

We may obtain and use the following Personal Data about you and anyone you chose to add to our platform:

- Data you provide when you fill out forms on our Website or Android App, including but not limited to data you provide when you register to become a user of the Service.
- Data and information you submit or upload to Ugawatch or the Service.
- Details of transactions made by you through the Website/App.
- Responses to optional feedback surveys we ask you or Users to complete.

You agree to indemnify us in accordance with regulations for any claims made by any Users arising from any unauthorized access or accidental loss, damage, corruption or disclosure of Client Data arising from or in connection with your and/ or our use or disclosure of Client Data.

Data Collected for Automatic Sign-in

To be able to provide a smooth user experience, the app has an option called “Automatic Sign in”. When you use this option to login, we collect your primary email from your device (android phone). We then use this email to login automatically without having you to type-in your email or other details. The email gotten is used only and only for the purpose of providing the service to you. We do NOT sell any of your data such as this email to any third party. We also do NOT share any of your data to any third parties. All your data is kept securely on secure servers.

WHERE WE STORE PERSONAL DATA

The Personal Data we obtain from you may be moved to and stored at a destination within Uganda or to secure servers out of Uganda. Staff members operating within Uganda who work for or on behalf of us may process this information. Such staff members may, among other things, be involved in the processing of payment details, the provision of support services and the delivery of your request(s) for us to provide the Service.

Without limiting the foregoing, you agree that Personal Data we obtain from you may be processed by our service providers based in, countries outside of Uganda for the purposes of providing you with the Service. Such countries may not have laws offering the same level of protection for Personal Data as those in Uganda; however where such transfers of data occur, we will take steps to prevent the transfer of Personal Data without adequate safeguards being put in place and will ensure that your Personal Data collected and transferred internationally is afforded the same level of protection as it would be inside the Uganda.

We store the Personal Data you provide us with on our secure servers. In the event of us giving you (or you/they choosing) a password which grants you/them access to specific areas within our Website or Service, it remains your/their responsibility to maintain the confidentiality of this password. This includes the responsibility to refrain from sharing your/their password with other parties.

As the transmission of data via the Internet cannot be assumed completely secure, we cannot guarantee the security of any of your data transmitted to our Website or Service; you are therefore responsible for any risk associated with such transmission. We will however at all times take all reasonable steps to ensure the transmission of your data is executed as securely as possible, and upon receipt of your/their data we will continue at all times to enforce strict security procedures and features in an attempt to prevent any unauthorized access.

HOW WE PROTECT YOUR PERSONAL DATA

We will take reasonable steps to maintain appropriate technical and organizational measures to protect the Personal Data you provide to us against accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to your Personal Data.

HOW WE USE YOUR PERSONAL DATA

The Personal Data we hold about you may be used in any of the following ways:

- To provide you with the Service, including administration and management of your account.
- To enable Users to access certain aspects of Ugawatch and limited Client Data pertinent to themselves.
- To provide you and Users with user support.
- To moderate your account.
- For research and analytics purposes (for example, to improve the quality of the Service).
- To ensure security for you, the Users, our staff and other users of the Service.
- To comply with applicable Laws, court orders, government and law enforcement agencies' requests.
- To send you further information about our services for which we think you may have an interest. This information will be supplied only where you have given consent.
- To send you further information about our services based on a request we have received from you.
- To fulfil the obligations we have in relation to any contracts we have in place with you (including, without limitation, the EULA).
- To provide you with notification about any changes to the Service.

We will never supply your Personal Data to third parties unless under the conditions stated beneath this section of our privacy policy. Notwithstanding the foregoing, you acknowledge and agree that we may aggregate and anonymize your Personal Data (excluding, for the avoidance of doubt, Sensitive Personal Data) and use and share such aggregated and anonymized Personal Data with third parties for statistical purposes and for the purpose of data analytics, product development, and/or Service improvement.

YOUR RIGHTS

You retain the right to request us to refrain from processing your data for the purposes of marketing. To exercise such right, you may reply to any information we send you, detailing your request that we refrain from sending any marketing correspondence, or you can exercise this same right by contacting us electronically via email at info@ugawatch.com If at any time we intend to use your data for such marketing purposes however, it is standard practice for us to make you aware in advance of collecting such data.

We may at times provide links on our Website/App to third party websites, including without limitation those owned or managed by our partner networks, affiliates or advertisers. These websites have separate privacy policies, and we therefore cannot accept any responsibility for the content. As such, choosing to follow these links is a choice you make at your own risk, and we advise that you check these websites' individual privacy policies before submitting any personal data.

You retain at all times the right to access / amend / delete any Personal Data we hold about you or to exercise your right of data portability or to object to, or restrict, the purposes for which your Personal Data is processed on certain grounds. You may exercise this right by making a request in accordance with Data Protection Laws, by emailing info@ugawatch.com

CHANGES TO OUR PRIVACY POLICY

If at any time we make a change to this policy, we will update this page to reflect such change. Where we feel it appropriate, we will notify you by email, however we recommend you review this page periodically to ensure you remain happy with the latest version.

QUESTIONS, COMMENTS AND GETTING IN TOUCH

We welcome any questions or comments in relation to this privacy policy, and advise you to send any such communication info@Ugawatch.com